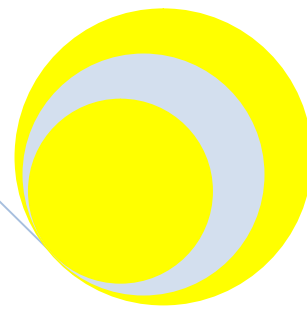
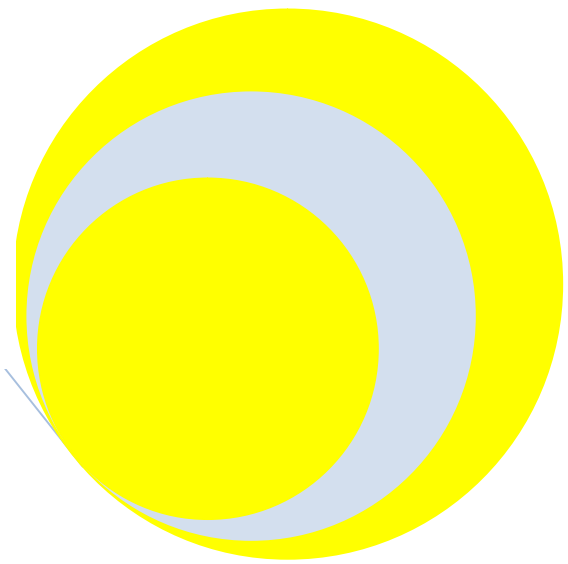


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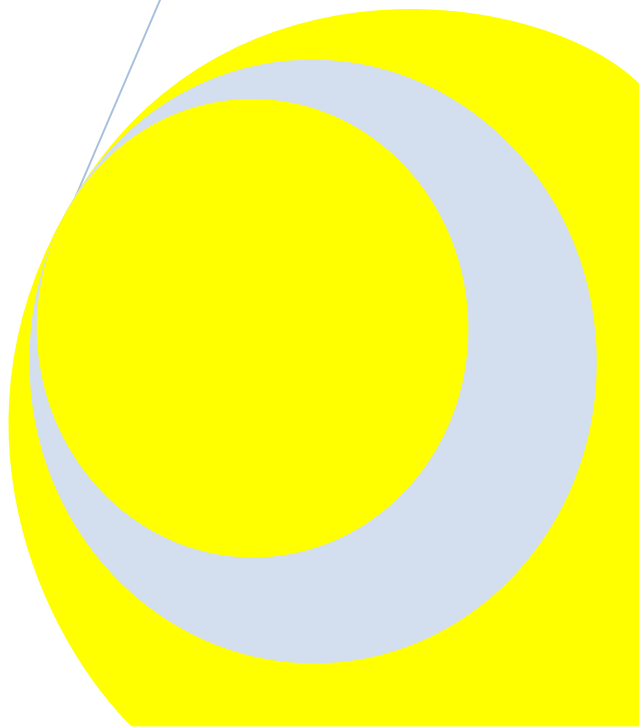


Lean Problem Solving Training

2014 Brochure

This Brochure details the Lean Problem Solving course for online, in public and 'in house' training formats. The full curriculum is available on request

Zenith Lean Ltd
29/08/2014



PROBLEM SOLVING LEAN TRAINING COURSE

PRICELIST:

E-LEARNING (ONLINE), 1 MONTH ACCESS £120+VAT (£136 INC VAT)

IN PUBLIC, ½ DAY, £350 +VAT (£420 INC VAT)

IN HOUSE, ½ DAY, £350 + VAT FOR 4 DELEGATES, THEN 40% DISCOUNT FOR ADDITIONAL DELEGATES

Problem-solving consists of using generic or ad hoc methods, in an orderly manner, for finding solutions to problems. Problems can also be classified into two different types (ill-defined and well-defined) from which appropriate solutions are to be made. Ill-defined problems are those that do not have clear goals or solution paths, whilst well-defined problems have specific goals and clearly defined solution paths.

Problem solving is used in Businesses when products or processes fail, so corrective action can be taken to prevent further failures. It can also be applied to a product or process prior to an actual fail event, i.e., when a potential problem can be predicted and analyzed, and mitigation applied so the problem never actually occurs.

Techniques such as Failure Mode Effect Analysis (FMEA) can be used to proactively reduce the likelihood of problems occurring.

Our Problem Solving modular course forms part of the Lean Six Sigma [Green Belt course](#), the [Black Belt course](#) as well as the [Lean Practitioners course](#)



0800 978 8569
www.zenithleantraining.com
mail@zenithleantraining.com

WHY CHOOSE US?

- We use the full, undiluted Lean Curriculum
- Our exams are secured to the ISO 13053 pt 1&2 Standard
- If you are not satisfied with our SCORM accredited online training, we will give you your money back plus 10% extra - guaranteed!

ONLINE

IN PUBLIC

IN-HOUSE



COURSE OBJECTIVES

By the end of the course individuals and companies will understand the principles of Problem Solving and its application in the workplace.

COURSE SYLLABUS

- Introduction to Lean
- The principle of the Plan Do Check Act (PDCA) methodology
- Understanding and the use of the 5 WHY's Analysis methodology
- Understand the use of a Fishbone Diagram
- Use of the Root Cause Analysis (RCA) methodology
- Use of the Brainstorming method for identification of problems and issues
- Development of the RCA Implementation Plan
- Failure Modes Effects Analysis



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BENEFITS OF THE COURSE

- The benefits of this course are that students on successfully completion will be able to:
- Use varies methodologies to solve problems that arise in processes or in products in the workplace in any business
- Instil team based problem solving ethics
- Develop communication between staff, supervisors and managers
- Experience short interval leadership to back up transformational leaders and managers



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